

FlowBridge Monitoring Services

FlowBridge reduces system downtime and support costs with 24x7 monitoring of your systems, networks, applications and websites. Potential issues can be discovered and dealt with quickly before they turn into bigger problems.

Using Microsoft Operations Manager, FlowBridge can keep track of the health of your systems, stepping in as needed to keep servers and applications running at optimum levels ensuring ongoing network and Internet security

Key Benefits

- IT Problem Avoidance
- System, Network, and Application Optimization
- Faster, More Accurate Problem Diagnoses
- Reduced Repair Costs
- Improved Oversight
- Simplified Change Management
- Less Downtime
- Less Business Interruption

FlowBridge Monitoring Service helps avoid these problems:

“My application doesn't work!”

With FlowBridge Monitoring Services, potential database issues can be discovered quickly, allowing administrators to fix the issue before the user encounters a problem.

“My email takes forever!”

FlowBridge can monitor Exchange Server, using synthetic transactions to monitor the latency experienced by Outlook, Outlook Web Access, Outlook Mobile Access, and Exchange ActiveSync technology. The service automatically generates warning alerts when the latency is over a predetermined threshold, allowing FlowBridge to address potential issues before they affect productivity.

“I can't log on!”

FlowBridge can ensure tasks are configured correctly, site replication is occurring within reasonable thresholds, and end-to-end replication is within service level agreements, reducing the number of logon failures.

Flowbridge Monitoring Service operates 24 x7 gathering computer information and applying specific rules to monitor systems based on their individual attributes. Data is collected from event logs and other providers, including performance data for applications and systems. The monitor system generates alerts based on customer and system specific rules and thresholds such as network traffic, processor performance, application availability and more.

Contact us today at (512) 637-9099 or www.flowbridge.com.

FlowBridge Monitoring Services

Flowbridge is constantly aware of the state of your systems, applications, and networks. We can fix small problems before they become big ones. With the data collected by ongoing monitoring, diagnosis is much more rapid and accurate. Less time to repair means less downtime, lower repair cost, and more business as usual for you.

Monitor Service	Detail
Managed Server	Response failures Computer discovery issues Service discovery issues Database communication issues
Database	Database space issues Configuration issues Authentication issues
Security	Large number of connections refused Connection negotiation failures Failed authentications
Performance	Processor time Alert processing and incoming time Network bytes sent and received Average disk read time Memory – pages/sec Processor - % capacity Memory - % in use Memory – available megabytes
Application	Application up/down status Unexpected service terminations Account and authentication issues
Reliability	Detection of recurring application terminations System shutdown tracking System failure tracking
Network	IP address conflicts Disconnected network adapters Duplicate network names